

Business Concierge

New to our City services are the Business Concierge and Event Concierge. These services are to assist event planners and new businesses with information to streamline their event or business process.

The First Step in Growing Your Business

Business Concierge is a complimentary service provided by the Town's Economic Development, Planning, Building and Engineering Divisions. The lone Business Concierge provides one-on-one consultation with new and existing businesses.

Planning Your Business

Our knowledgeable staff provides assistance to businesses early in the planning process to minimize up front expenditures. The Business Concierge's goal is to make opening a business in lone a pleasant experience by developing a simple roadmap for business owners.

Building Your Business

Concierge staff identify requirements specific to the unique needs of each business. The roadmap developed for businesses will identify applicable codes to the specific type of improvement being made and only require information on plans that pertain to the scope of work. You will also be provided with insight on how to meet the requirements of other regulatory agencies such as the Planning Department, Building Department, Fire Department, and others.

Marketing, Retail Incentives, and More

The Business Concierge Service is not only a clearinghouse for guiding your way through the permitting process at the City of lone. Our resourceful staff will steer you towards supported programs that promote business vitality. Such programs include personalized listings on the City of lone's business web site, ribbon cutting ceremony, cooperative advertising opportunities, retail façade improvement assistance, business workshops, and other opportunities.